

WARRANTY TERMS & CONDITIONS



- The sole warranty for products distributed by Advanced Media is the "Back-to-Base" limited manufacturer's warranty.
- The warranty does not cover normal wear and tear, accidental damage, or misuse.
- The warranty does not cover accessories or consumables such as batteries, glass parts, bulbs, flash tubes, drone propellers, etc.
- The warranty does not cover malfunctions due to incorrect updates for the device firmware.
- The warranty does not cover malfunctions due to incompatible or poor-quality external accessories.
- The warranty does not cover routine maintenance services (Cleaning, firmware update..., etc.).
- The warranty is void if the device:
 - Operated beyond user/operation manual instructions.
 - Exposed to liquids such as water or traces of moisture and oxidation.
 - Has Internal breakage, scratching, bending, or cracks resulting from the device falling.
 - Opened or repaired by any unauthorized personnel.
 - In case the serial number sticker is damaged.
- Data on the storage devices is not covered under warranty; the customer must regularly back up the data stored on his product to a separate storage product.
- For more details, please refer to the product's manual or the manufacturer's website.

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